



Kelowna International Airport

AIRPORT DIRECTIVE

Revision Date: August 2, 2022

Temporary Amendments

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AD 008 Groundside – Vehicles

Valet

The Valet storage lot is closed. The Valet booth is also closed.

AD 013 Corporate Services

Airport Service Quality (ASQ) Benchmarking

ASQ benchmarking is suspended.

Change Log

Date	Section(s) Changed	Summary of Change(s)
August 2, 2022	AD 003	<ul style="list-style-type: none"> Removed all temporary changes to Ops Centre operations (hrs, night shift elimination, calls forwarded to Commissionaires)
	AD 004	<ul style="list-style-type: none"> Removed AVOP testing during COVID19 requirements and changes to NAV Canada control tower hours
	AD 005	<ul style="list-style-type: none"> Removed information on ops stands not in service
	AD 007	<ul style="list-style-type: none"> Removed overnight RVOP limitations
	AD 008	<ul style="list-style-type: none"> Removed parking lighting and digital signage reductions / eliminations
	AD 009	<ul style="list-style-type: none"> Removed info on amended service hours, Whitespot protocols, washroom and water station closures, reduced baggage carts, suspension of Ambassador Program, reduced hours for Tourism



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August 2, 2022	AD 009 (cont.) AD 010 AD 013 AD 015 AD 016	Kelowna, ESTA closure, face covering and temperature screening requirements <ul style="list-style-type: none"> • Removed reduction of FIDs, common use kiosks, check-in counters, lighting, and departures podiums • Removed Admin and Pass Office hours changes • Removed info on changed ARFF hours and TC exemptions • Removed info on COVID messaging and suspension of daily morning O group.
September 30, 2020	AD 004 AD 008 AD 009 AD 013	<ul style="list-style-type: none"> • Updated NAV Canada control tower hours • Added link to AD 008 in header • Added info on temperature screening • Updated pass office hours per SON 11R4
September 15, 2020	AD 009	<ul style="list-style-type: none"> • Updated Kelowna Tourism Booth info. No longer closed.
September 11, 2020	AD 016	<ul style="list-style-type: none"> • Added Daily Morning O Group section
August 21, 2020	AD 004 AD 005 AD 006 AD 009 AD 010 AD 015	<ul style="list-style-type: none"> • Removed Nav Canada before Aug 4, 2020 hrs • Removed AVOP D and D/S restrictions for mandatory frequency training and usage • Ops stands 5, 9, 10 added back into service • Removed notes about airside lighting on at all times until Aug 4, 2020 • Added information on airside White Spot re-opening • Removed note that bridges 8 and 9 removed from service and airside corridor closed from gates 8-10 • Removed ARFF hours prior to Aug 4, 2020 • Changed live fire and table top exercise extension from 18 months to 30 months

Temporary Amendments

Date	Section(s) Changed	Summary of Change(s)
July 28, 2020	AD 004 AD 006 AD 008 AD 009 AD 010 AD 013 AD 015	<ul style="list-style-type: none"> • Added Nav Canada hours as of Aug 4, 2020 and noted AVOP restrictions until Aug 4, 2020 • Noted lighting on at night until Aug 4, 2020 • Removed long term parking lot closures and lighting reductions • Updated terminal building hours / TBS hours and added hours for NPST, PBS, and CBSA • Updated food service hours and divided into airside and groundside • Added check-in counters 7 & 8 now open • Added podiums A & B now open • Added bridge 7 back in service • Updated admin and pass office hours • Added ARFF hours after Aug 4, 2020
July 10, 2020	AD 010	<ul style="list-style-type: none"> • Removed information on baggage system closures
July 8, 2020	AD 003 AD 009 AD 010 AD 015	<ul style="list-style-type: none"> • Removed hrs for before July 4, 2020. • Updated link for face covering requirements. • Added link in heading. • Removed hrs for before July 4, 2020.
June 29, 2020	ALL AD 009	<ul style="list-style-type: none"> • Added links to published ADs in headings (003,004, 005, 007, 009, 015). • Added section for face covering requirements.
June 19, 2020	ALL	<ul style="list-style-type: none"> • NEW DOCUMENT